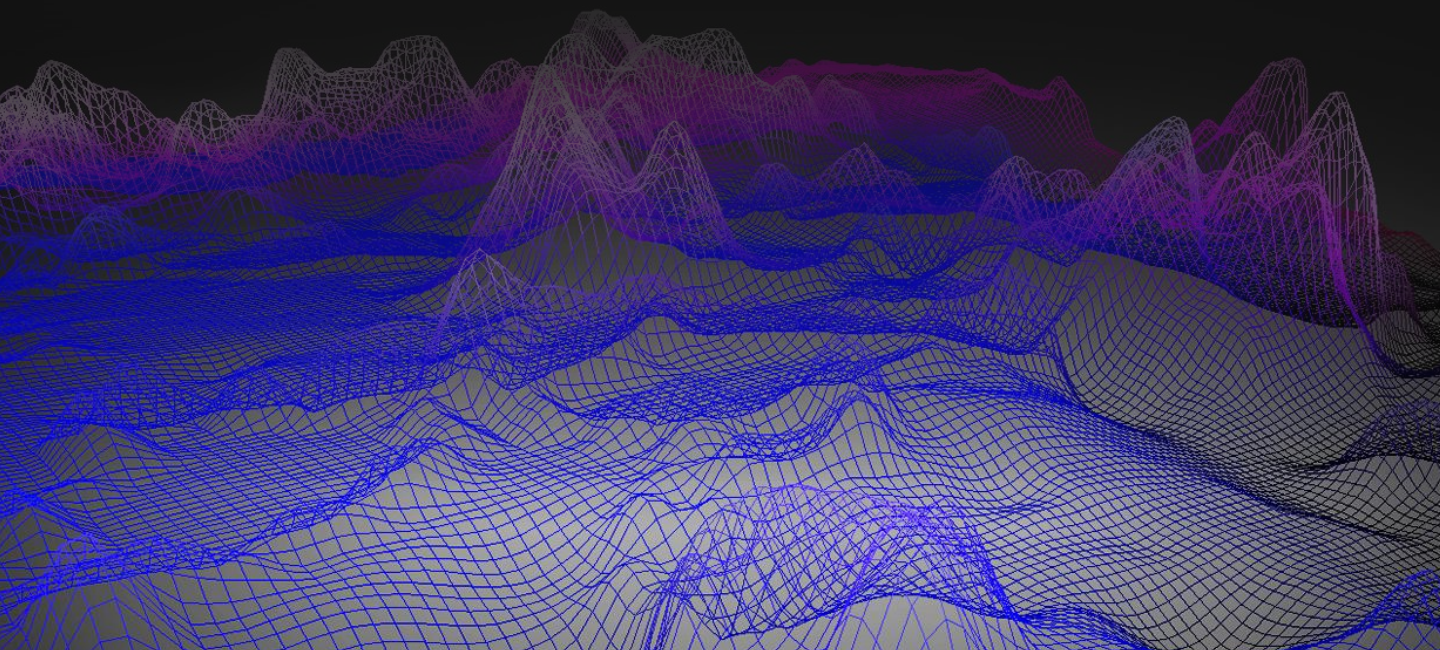




Introduction to Arction Portal

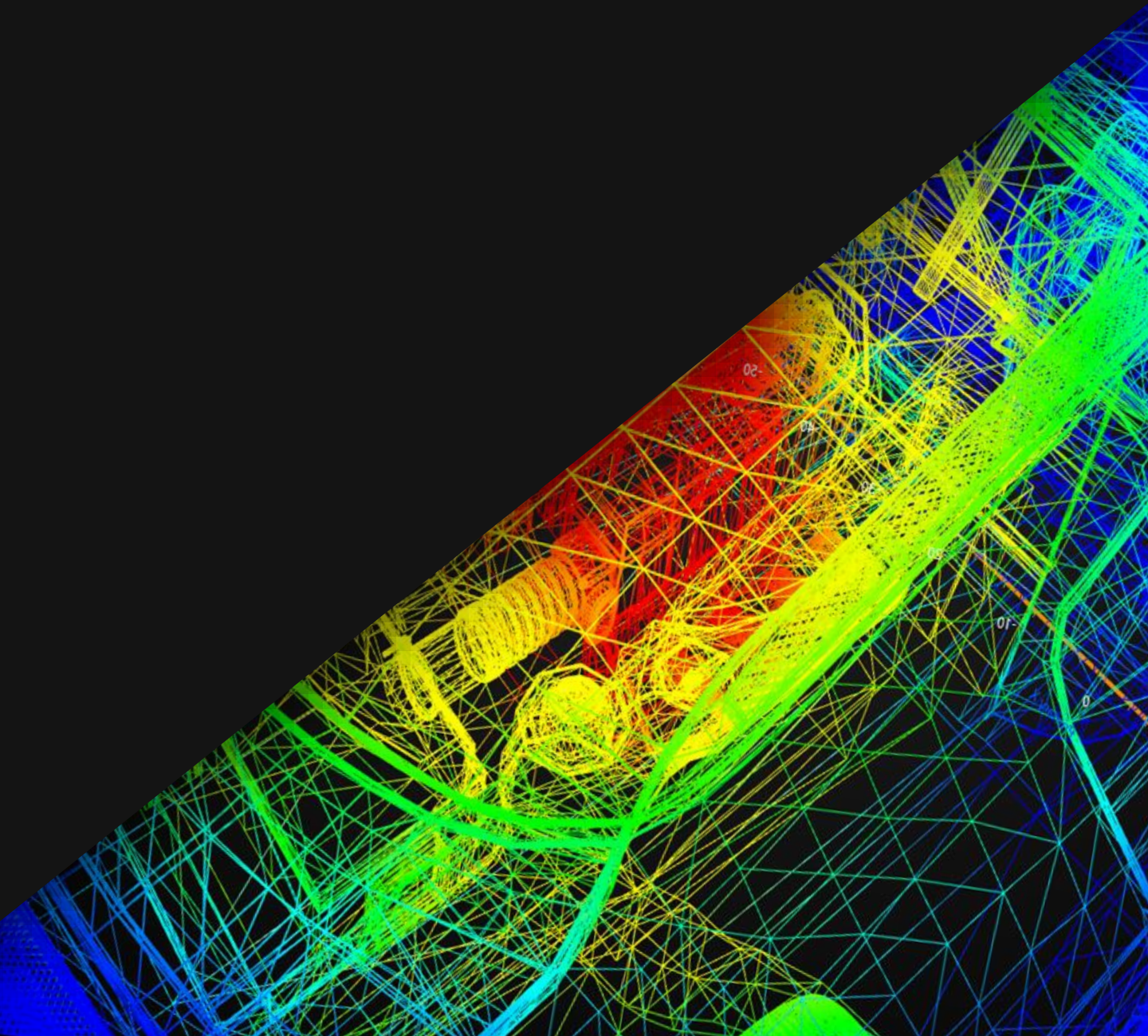
Online store and user account
platform at portal.arction.com





Arction Portal allows users to browse products, download trial versions, make purchases and manage license subscriptions in one place.

This document will lead you through the main sections and tools available in **Team Manager Account** and **Team Member Account** at Arction Portal.



1. TEAM MANAGER ACCOUNT



When you register as a developer with a company, you will get a **Team Manager Account**. Below is the description of each section of Team Manager Account.

Notifications Dashboard

All notifications, orders history, invitation requests and other details are reflected in the account's Dashboard section.

Dashboard

Account Profile

Team Management

Licenses

Deployment Domains

Downloads

Invoices

Support

Dashboard

Notifications

Show entries

Search:

Date	Update	Details
2019-07-09 18:34:39	Thank you.Your order has been placed successfully for LightningChart®.NET.	View Delete
2019-04-09 15:29:50	You got the new invitation from Jenny Jones.	View Delete

Showing 1 to 2 of 2 entries

Previous **1** Next

Account Profile

You can check and change your personal information and notification settings in the Account Profile section.

Dashboard

Account Profile

Team Management

Licenses

Deployment Domains

Downloads

Invoices

Support

Account Profile

First Name

Last Name

Email

Phone Number

Company

City

Address

Country

Industry

Your Position

1. TEAM MANAGER ACCOUNT



Team Management

In this section, you can manage your team members by inviting them, disabling, editing their account details and assigning your team members for each purchased license.

Team Management

Dashboard
Account Profile
Team Management
Licenses
Deployment Domains
Downloads
Invoices
Support

Add Existing User Add new Team Member

Show 10 entries Search:

User	Email	User Status	Actions
No data available in table			

Showing 0 to 0 of 0 entries Previous Next

Assign new team member for a license

Choose User
Choose Subscription

Save

Licenses

This section allows to check all information on existing licenses – type, subscription period, assigned team member, license key and so on. You can also purchase new products and renew existing license subscriptions, as well as set an auto-renewal for them.

In the Licenses section you can also claim your existing subscription to transfer it from the old Arction system to the new Arction Portal.

Licenses

Dashboard
Account Profile
Team Management
Licenses
Deployment Domains
Downloads
Invoices
Support

Buy Subscription Renew Subscription Claim Existing Subscription

Active subscriptions

Show 10 entries Search:

Product	Plan	ID	Duration	Type	Source	Valid To	Assigned To	Actions
LightningChart\$.NET	Silver	NA	12 Months	Normal License	NO	09-07-2020		

Showing 1 to 1 of 1 entries Previous 1 Next

Expired Subscriptions

Show 10 entries Search:

Product	Plan	ID	Duration	Type	Source	Expired	Assigned To	Actions
No data available in table								

Showing 0 to 0 of 0 entries Previous Next

1. TEAM MANAGER ACCOUNT



Deployment Domains

In this section, you can purchase and manage deployment domains, subdomains, as well as set testing domains.

- Dashboard
- Account Profile
- Team Management
- Licenses
- Deployment Domains**
- Downloads
- Invoices
- Support

Deployment Domains

[Add/Edit Deployment Domains](#) [Buy Deployment Domains](#)

Show entries Search:

Product	Domains	Sub Domain(s)	Status
No data available in table			

Showing 0 to 0 of 0 entries Previous Next

Downloads

Here you can check all available versions of your purchased products and read change logs.

- Dashboard
- Account Profile
- Team Management
- Licenses
- Deployment Domains**
- Downloads**
- Invoices
- Support

Product

LightningChart®.NET

Show entries Search:

Version	Release date	Name	Type	Change log/Instructions	Download
7.0.1	2019-07-06 00:00:00	LightningChart®.NET	Licensed Version	VersionHistory.txt	Download
7.0.2	2019-07-06 00:00:00	LightningChart®.NET	Licensed Version	VersionHistory.txt	Download
7.1.1	2019-07-06 00:00:00	LightningChart®.NET	Licensed Version	VersionHistory.txt	Download
7.1.2	2019-07-06 00:00:00	LightningChart®.NET	Licensed Version	VersionHistory.txt	Download
7.1.3	2019-07-06 00:00:00	LightningChart®.NET	Licensed Version	VersionHistory.txt	Download
7.2.1	2019-07-06 00:00:00	LightningChart®.NET	Licensed Version	VersionHistory.txt	Download
7.2.3	2019-07-06 00:00:00	LightningChart®.NET	Licensed Version	VersionHistory.txt	Download
7.2.4	2019-07-06 00:00:00	LightningChart®.NET	Licensed Version	VersionHistory.txt	Download
7.2.5	2019-07-06 00:00:00	LightningChart®.NET	Licensed Version	VersionHistory.txt	Download
8.0.1	2019-07-06 00:00:00	LightningChart®.NET	Licensed Version	VersionHistory.txt	Download

Showing 1 to 10 of 20 entries Previous **1** 2 Next

1. TEAM MANAGER ACCOUNT



Invoices

After purchasing products, you can download each invoice in the Invoices section.

Order ID	Invoice Date	Product	Order Type	Cost	Status	Download
ARLC795	2019-07-09	LightningChart® .NET	Package license	2457.6	Paid	Download

Support

You can submit a support ticket to Arction support team in this section. There you can also check the status of your active tickets and the remaining amount of support inquires which you have under your active license subscription.

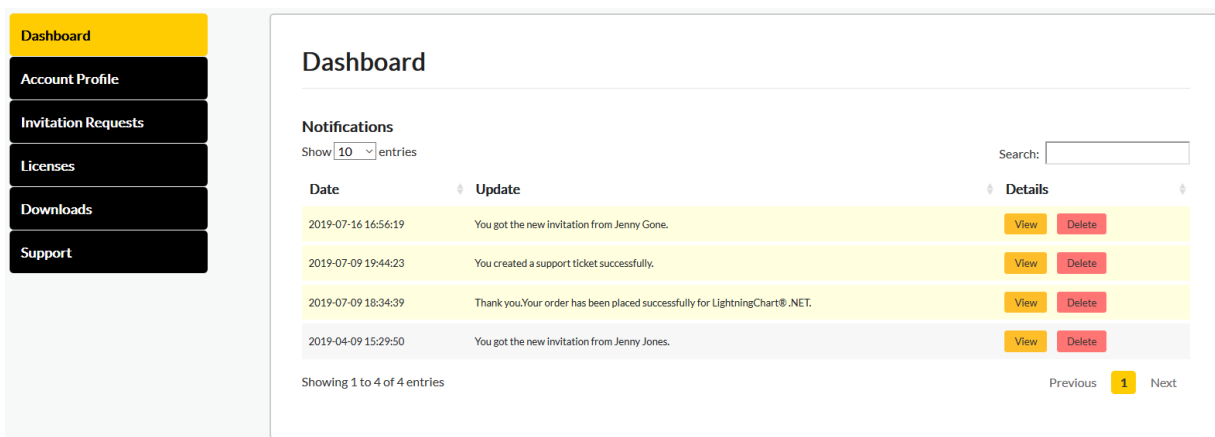
Ticket	Product	Issue Type	Date Opened	Subject	Opened By	Status
852049	LightningChart® .NET	Feedback	09-07-2019	License Transfer Info	Jack Jackson	Open

Products	Tickets	Used	Remaining	Buy
No data available in table				

When you accept an invitation to join a team which was sent to you by another user, you get a **Team Member Account**. Below is the description of each section of the Team Member Account.

Notifications Dashboard

All notifications, invitation requests and other details are reflected in the account's Dashboard section.

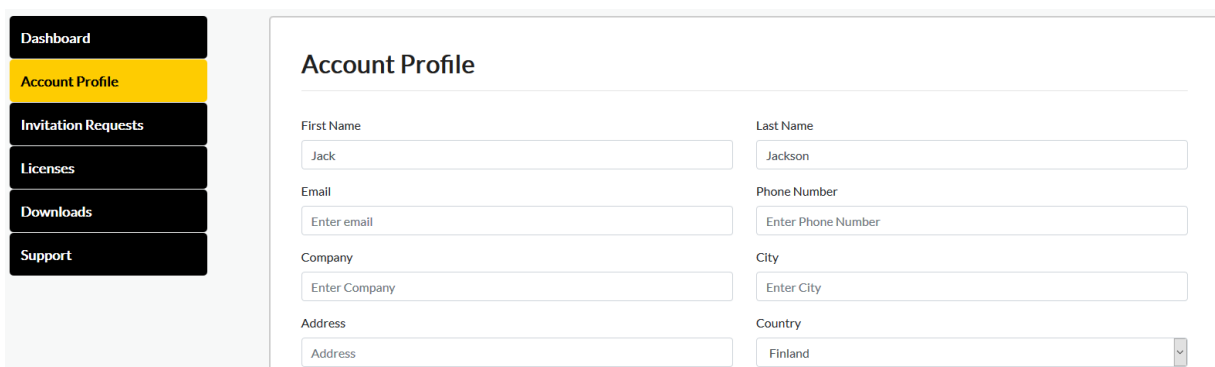


The screenshot shows the 'Dashboard' section of a user account. On the left is a navigation menu with items: Dashboard (highlighted), Account Profile, Invitation Requests, Licenses, Downloads, and Support. The main content area is titled 'Dashboard' and contains a 'Notifications' section. It features a search bar, a 'Show 10 entries' dropdown, and a table with columns for Date, Update, and Details. The table lists four notifications, each with 'View' and 'Delete' buttons. At the bottom, it shows 'Showing 1 to 4 of 4 entries' and navigation buttons for 'Previous', '1', and 'Next'.

Date	Update	Details
2019-07-16 16:56:19	You got the new invitation from Jenny Gone.	View Delete
2019-07-09 19:44:23	You created a support ticket successfully.	View Delete
2019-07-09 18:34:39	Thank you.Your order has been placed successfully for LightningChart®.NET.	View Delete
2019-04-09 15:29:50	You got the new invitation from Jenny Jones.	View Delete

Account Profile

You can check and change your personal information and notification settings in the Account Profile section.



The screenshot shows the 'Account Profile' form. The left navigation menu is the same as in the previous screenshot, but 'Account Profile' is highlighted. The form contains several input fields for personal information: First Name (Jack), Last Name (Jackson), Email (Enter email), Phone Number (Enter Phone Number), Company (Enter Company), City (Enter City), Address (Address), and Country (Finland).

2. TEAM MEMBER ACCOUNT



Invitation Requests

In this section, you can accept invitations from your Team Manager when they invite you to join their team.

- Dashboard
- Account Profile
- Invitation Requests**
- Licenses
- Downloads
- Support

Invitation Requests:

Show entries Search:

From User	From Email	To User	To Email	Status	Actions
Jenny Jones	jennysunshinerain@gmail.com	Jack Jackson	tatiana.bartceva@arction.com	Accepted Invitation	
Jenny Gone	jennygoldt@yandex.ru	Jack Jackson	tatiana.bartceva@arction.com	Received Invitation	Accept

Showing 1 to 2 of 2 entries Previous **1** Next

Licenses

This section allows to check all information on assigned licenses – type, subscription period and so on.

- Dashboard
- Account Profile
- Invitation Requests
- Licenses**
- Downloads
- Support

Licenses

Active subscriptions

Show entries Search:

Product	Plan	ID	Duration	Type	Source	Valid To	Download
No data available in table							

Showing 0 to 0 of 0 entries Previous Next

2. TEAM MEMBER ACCOUNT



Downloads

Here you can check all available versions of your purchased products and read change logs.

Product

LightningChart® .NET

Show 10 entries Search:

Version	Release date	Name	Type	Change log/Instructions	Download
No data available in table					

Showing 0 to 0 of 0 entries Previous Next

Support

You can submit a support ticket to Arction support team in this section. There you can also check the status of your active tickets and the remaining amount of support inquires which you have under your active license subscription.

LightningChart JS resources LightningChart .NET resources

Support Create Ticket

Show 10 entries Search:

Ticket	Product	Issue Type	Date Opened	Subject	Opened By	Status
No data available in table						

Showing 0 to 0 of 0 entries Previous Next

If you have any questions about Arction Portal, please contact us at account.support@arction.com